TERMS & CONDITIONS

a. All rates per w/m (per 1000 kos or 1 m3) and minimum of 1m3, unless otherwise specified. Chargeable volume/weight as per our “warehouse confirmation” which you will receive per e-mail upon delivery of cargo to our CFS.

b. All rates apply from delivered our CFS upto arrival CFS at destination. All destination charges, as per custom of the port, for receiver’s account.

c. Collect oceanfreight: 5% collection fee applies. Disbursements: 10% collection fee applies (m/m € 25 or US$ 25 per shipment). Remittance only after actual collection from consignees.

d. Unpacked, as well as non-stackable cargoes will incur lashing, securing charges and seafreight follows: length of cargo x container width x container height.

e. All cargoes must be packed seaworthy and must be properly marked and port marked. Cleve & Zonen or CFS cannot be held responsible for incorrect delivery in case cargo is not properly marked.

f. Improper or incomplete commodity description upon booking, (such as: parts, various, f.a.k., etc.) is not accepted.

g. IMO Cargo: on request only. Final approval after acceptance of cargo and DGD by the carrier only. IMO 1&7 never accepted. IMO cargo must be packed and labelled as per international rules. DGD (signed by shipper’s authorized person) and safety data-sheets (inclusive emergency telephone numbers) must be provided upon booking. Consequences of wrong or incomplete declaration upon booking and documents, for shipper’s account.

h. Commodities not accepted for exports: coins, precious stones, pecious metals or compounds (such as (ferro)-molybdenum, cobalt, titanium, etc.), paintings, lithium-ion batteries, calcium-hypochloride or chloride compounds, metallic mercury or compounds, IMO 1&7, weapons and/or ammunition, cigarettes, tobacco, human remains, livestock or plants (B/L cond. 6-4-H).

i. Commodities upon request only (subject to prior approval): IMO-cargoes (see e), high value commodities (such as antiques, electronics, etc), alcoholic beverages with an alcohol percentage exceeding 8%, veterinary and agricultural products. For some destinations we may require a cargo transport insurance via our insurers.

j. Shippers/receivers (or their agents) are expected to be fully aware of all and any rules, regulations and restrictions at both ends, as well as in (when applicable) transshipment ports.

k. For all shipments of personal effects a packing list + copy passport is required upon booking.

l. Please pay special attention to specific clauses/conditions/surcharges that may apply to each individual tradelane. These are always indicated at the bottom of each tradelane’s tariff schedule, and may continue onto the next page.

m. All goods to be cleared in the port of entry in the country of destination. HB/Ls issued for inland places must indicate port of discharge and final destination, and all destination charges to be paid prior to onforwarding.

n. Our tariff is based on present rates/surchargs, wages and other circumstances and can change at short notice.

o. Overweight surcharges at final destination or transshipment port for single piece cargoes are available upon request.

p. We are not responsible for any consequences as a result of wrong AMS/ACI filing, neither for service failure, nor for loss or damage resulting from acts or orders by local authorities.

q. For all non-direct ports or inland CFS destinations, we reserve the right to change the service via other hubs or ports of discharge, without prior notice.

r. The rates mentioned in our tariff sheet are valid for prepaid shipments only. For FOB shipments booked via your counterparts/agents at destination, we will collect our full standard local export charges, which are available upon request.

s. Cargo over 5.85 m in length may face rolling-over, depending destination. Please check with our customer service department upon booking.

t. In case of phyco or scan ordered by customs, all costs are for account of the cargo, including container demurrage if any.

u. In case we have to issue a customs document on your behalf, we need a Fenex declaration signed by shipper's authorized person.

v. A cargo transport insurance is recommended. We can arrange this for you against competitive rates. Please ask our customer service department for more information.

w. For all activities under Cleve HBL, the conditions on this HBL apply.

For all overland activities within Europe, the CMR-conditions apply and the Dutch AVC-conditions are additionally applicable.

For all forwarding activities, the Dutch Fenex-conditions apply.

All above mentioned conditions are available on our website and will be mailed to you upon request. The latest versions always prevail.

Any disputes that cannot be solved amicably, to be decided by TAMARA in Rotterdam.